



Uni Fitness Membership Terms

By signing this agreement, members acknowledge they have read, understood, and agree to comply with the following Terms & Conditions and Code of Conduct. Uni Fitness reserves the right to amend membership terms, pricing, operating hours, services, and facility access arrangements at any time.

1. Membership Conditions

Eligibility & Minors

- All members must complete the required membership documentation before using the facility.
- Members under 18 require parent or legal guardian consent.

Minor Access

- Ages 14–15: Access permitted during staffed hours only and must be supervised by a parent/legal guardian.
- Ages 16–17: May use the facility unsupervised during staffed hours with written parent/guardian consent.
- Members under 18 requesting 24/7 access must provide written parental consent acknowledging associated risks.
- Uni Fitness reserves the right to refuse or restrict 24/7 access for minors.

2. Memberships, Payments & Cancellations

Direct Debit Memberships

All direct debit memberships are managed through Debit Success.

12-Month Memberships

- Subject to a 12-month minimum term.
- Early cancellation without supporting documentation incurs a fee equal to 50% of the remaining contract balance.

No-Contract Memberships

- Require a minimum of three (3) fortnightly payments.
- Cancellation requests must be submitted in writing to unifitness@griffith.edu.au with 14 days' notice.

Payments

- Memberships continue until written cancellation is received.
- Failed payments must be resolved within 48 hours, or facility access may be suspended.
- Outstanding accounts may be referred to debt collection.

Fee Reviews

- Membership fees may be reviewed annually, with written notice provided.



Membership Freezes

- Prepaid memberships may be frozen for 7–30 days.
- Direct debit memberships may be frozen for medical reasons or approved placements with supporting documentation.
- One complimentary freeze of up to four (4) weeks is permitted during the minimum term.
- Additional freezes may incur a fee equal to 50% of the regular fortnightly payment.
- Freeze requests must be submitted via email.

Transfers, Cooling-Off & Refunds

- Membership transfers incur a \$35 administration fee.
- New memberships include a 48-hour cooling-off period.
- Casual visit fees apply where the facility is used during the cooling-off period.
- Memberships and fees are non-refundable except where required by law.
- Cancellation due to permanent illness or incapacity requires supporting documentation.

3. 24/7 Access Conditions

- 24/7 access is available only to approved members who:
 - Hold an active membership;
 - Purchase an authorised access tag; and
 - Complete a Uni Fitness induction.
- Members must scan their tag at each entry.
- Access tags are non-transferable and must not be shared.
- Members must not permit entry to non-members or other members without valid access.
- Unauthorised access may result in membership cancellation, applicable fees, and/or a \$150 penalty.
- Lost tags must be reported immediately and replaced at the member's expense.
- Access may be suspended for overdue payments, account holds, or breaches of these conditions.

Safety During Unstaffed Hours

- The facility is monitored by 24-hour CCTV.
- Emergency duress lanyards must be worn where directed during unstaffed training.
- In emergencies, members should call 000 and activate the duress alarm if required.

4. Member Conduct & Facility Rules

Members must:

- Treat staff and other members respectfully.
- Refrain from harassment, bullying, discrimination, threatening or inappropriate behaviour.
- Follow all staff directions and safety signage.



- Use equipment safely and within personal capability.
- Return equipment after use and share equipment courteously.
- Use a towel and wipe down equipment after use.
- Wear clean gym attire and enclosed athletic footwear at all times.
- Maintain appropriate personal hygiene.

The following are prohibited:

- Bare feet, socks without shoes, or open footwear;
- Offensive clothing or inappropriate attire;
- Food consumption in gym areas;
- Unauthorised personal training within the facility.

Uni Fitness reserves the right to suspend or terminate memberships for unsafe or inappropriate behaviour.

5. Safety & Personal Belongings

- Members use the facility at their own risk.
- Cubby holes are for temporary storage during workouts only.
- Uni Fitness accepts no responsibility for lost, stolen, or damaged belongings.
- Casual visitors are deemed temporary members and must comply with all Terms & Conditions.

6. Emergency & Evacuation Procedures

Members must:

- Follow all emergency alerts, alarms, evacuation procedures, and instructions from staff all times.
- Emergency exits are located at the front and rear of the gym and are identified by green illuminated exit signs. Safety evacuation signage is displayed at both exits.
- If the fire alarm sounds, all members and visitors must immediately evacuate the facility via the nearest safe exit and proceed to the **nearest assembly area located on the grassed area at the front entrance of the gym or parallel to Parklands Drive.**
- In the event of a fire, activate the red emergency fire alarm button located near the rear exit, if safe to do so, and evacuate immediately.
- Fire extinguishers are located near reception and the rear exit, and the fire hose reel is located near the rear exit. These are to be used only if safe and appropriate to do so.
- First aid kits and defibrillator are located near the bathrooms and are for emergency use only.
- In the event of a serious medical emergency, call 000 immediately where possible and activate a duress alarm if required.
- Duress lanyards must be worn when training alone outside staffed hours and are to be used in emergency situations only.



7. Photography & Promotional Use

By entering the facility, members consent to photographs and video footage being taken during activities at Uni Fitness. Griffith University Gold Coast Student Guild may use such material, including member likeness and name, for promotional or operational purposes without compensation.

7. Liability & Facility Closures

Members acknowledge that exercise and use of gym facilities involve inherent risks, including injury, illness, or death, and participate voluntarily at their own risk.

To the extent permitted by law:

- Uni Fitness is not liable for injury, loss, or damage except where caused by proven negligence.
- Uni Fitness is not responsible for lost or stolen property.
- Liability for indirect or consequential loss is excluded.

Nothing in this agreement excludes rights under Australian Consumer Law.

Uni Fitness may temporarily close facilities for maintenance, repairs, emergencies, or events. Refunds or credits will not generally be provided for temporary closures.

8. Breaches & Termination

Failure to comply with these Terms & Conditions may result in:

- Suspension of facility access;
- Membership cancellation without refund; and/or
- Additional fees or penalties.

Uni Fitness reserves the right to refuse entry or remove any person from the facility at any time.

Member Acknowledgement

I acknowledge that I have read and understood the Uni Fitness Membership Terms & Conditions and Code of Conduct and agree to comply with all requirements outlined in this document.

Member Name:

Signature:

Date:

Parent/Guardian Consent (Required for Members Under 18)

I consent to the above-named minor using Uni Fitness facilities and acknowledge the risks associated with gym and 24/7 facility use.

Parent/Guardian Name:

Signature:

Date: